

## Scorecard - Medical Examiner Department

### Information

**Name:** Medical Examiner Department

**Description:** The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.

**Domain:** Medical Examiner

**Owners:** Hyma, Bruce A. (ME); Rivera-Morales, Jorge (ME); Valdés-Pagés, Xavier (ME); Lew, Emma O. (ME)

### Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
<b>▼ 1.0 Customer</b>							
<b>▼ Fulfill Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)</b>							
Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year PS 1-2	2013 FY	▼	13,179	10,320	▼	13,179	10,320
Medicolegal Number of Scene Calls per Month (PS 2-1 / PS 1-2)	Jun '14		2	n/a		60	n/a
Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2	2013 FY	▲	2,243	2,264	▲	2,243	2,264
Deaths Certified Monthly PS 1-2	May '14	▲	198	205	▲	1,439	1,640
Autopsies performed annually (Fiscal) PS 1-2	2013 FY	▲	1,691	1,770	▲	1,691	1,770
Body Disposition Requests Processed /Approved per Florida Statute GG 5-1	2013 FY	▲	8,394	8,075	▲	8,394	8,075
Non ME Cases (Jurisdiction Declined) PS 1-2	May '14	▲	114	41	▲	795	328
Medicolegal Non-ME Cases Cleared per Month PS 1-2	Jun '14		54	n/a		489	n/a
<b>▼ Comply with Florida Administrative Code - Bone &amp; Tissue Procurement (HH 1-1 / GG 5-1)</b>							
Bone & Tissue Cases processed annually (Fiscal Year) (HH 1-1 / GG 5-1)	2013 FY	▼	16	212	▼	16	212
Percentage of ME cases that are bone, tissue, or organ donors (HH 1-1 / GG 5-1)	May '14		7%	n/a		8%	n/a
<b>▼ Public Interment Program (FS Chapters 406 and 872) GG 5-1</b>							
Public Interment Cases Annually (Fiscal Year) GG 5-1	2013 FY	▲	636	819	▲	636	819
Public Interment cases opened	May '14		75	n/a		719	n/a
Public Interment cases cremated	May '14	▲	75	49	▲	432	388
Public Interment pre approval cases opened	May '14		19	n/a		126	n/a
<b>▼ Forensic Toxicology Laboratory Activity (PS 1-2 / HH 1-1)</b>							
Toxicology Cases Processed (ME District 11, Miami-Dade)	May '14	▼	80	157	■	1,016	1,256
Toxicology Cases Received - (ME District 11, Miami-Dade)	2013 FY	▲	1,869	1,719	▲	1,869	1,719
Toxicology Cases Processed (Outside Districts)	May '14	■	34	75	▼	189	600
Toxicology Cases Received - (Outside Districts)	2013 FY		390	n/a		390	n/a
Toxicology Case Turnaround Time	May '14	■	61.2	30.0		n/a	n/a
Accreditation Criteria for Toxicology Turnaround (ME Cases)	May '14	▼	74%	90%		n/a	n/a
Toxicology assays performed on MDME cases	2013 FY	▼	10,199	11,500	▼	10,199	11,500
Toxicology assays performed on Outside cases	2013 FY		1,802	n/a		1,802	n/a
Toxicology assays for QA/QC evaluations	2013 FY		3,958	n/a		3,958	n/a
<b>▼ Expand awareness of death investigation processes PS 1-2</b>							
Training activities for public safety agencies and the community - Number of activities per month	Jun '14	▼	4	10	▼	45	90
Training activities for public safety agencies and the community - Number of students per month	Jun '14	▼	38	100	▼	899	900

## Scorecard - Medical Examiner Department

▼ 2.0 Financial							
▼ Meet Budget Targets (Medical Examiner) GG 4-2							
Expen: Total (Medical Examiner)	'14 FQ3	▲	\$2,438K	\$2,780K	▲	\$7,266K	\$8,340K
Revenue: Total (Medical Examiner)	'14 FQ3	▼	\$199K	\$2,779K	▼	\$1,086K	\$8,339K
Positions: Full-Time Filled (ME)	'14 FQ3	▼	78	83 (80 - 83)		n/a	n/a
▼ 3.0 Internal							
▼ Forensic Evidence Recovery Team - Measure Overall Performance PS 2-1							
FERT - Average Arrival Response Time (Minutes) PS 2-1	Jun '14	▲	46	60	▲	51	60
FERT - Number of calls above 60 minutes per month PS2-1	Jun '14	▼	63	5	▼	698	45
FERT - % of calls that are above 60 minutes per month, historical PS2-1	Jun '14	▼	29	5	▼	35	5
▼ Autopsy Reports Preparation Time (PS 1-2)							
Autopsy protocol preparation time (calendar days)	May '14	▲	14	14	▼	24	14
▼ Department Sortie-Medical Examiner Release Time (hours) PS 1-2							
Department Sortie-Medical Examiner Release Time(hours) PS 1-2	Jun '14	■	30	24	■	29	24
▼ Scene Investigations by Medical Examiners (PS 1-2 / PS 2-1)							
Scene Investigations by Medical Examiners	2013 FY		195	n/a		195	n/a
▼ Forensic Imaging Unit Activity PS 1-2							
Photographs Taken For Medical Examiners	2013 FY	▲	122,286	115,800	▲	122,286	115,800
Photographs Taken for Law Enforcement	2013 FY	▲	6,413	4,100	▲	6,413	4,100
Total Images reproduced	May '14	▲	12,834	8,080	▲	85,432	64,640
Workorders processed workload	May '14	▼	387	488	▲	4,011	3,904
▼ Evaluate Laboratory Case Input and Output PS 1-2							
Ratio of Toxicology cases completed to cases received.	May '14	■	0.64	1.00	■	0.76	1.00
▼ ME Case Load (NAME) Accreditation (PS 1-2 / GG 2-2)							
Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines	2013 FY	▼	50%	100%	▼	50%	100%
Percent of Pending Cases Closed in 90 Days	2013 FY	▼	13%	90%	▼	13%	90%
▼ FAME Practice Guidelines for Pathologist Autopsy Case Load (PS 1-2 / GG2-2)							
Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	2013 FY	▲	100%	100%		n/a	n/a
▼ Body Inventory PS 1-2							
Body Count in refrigeration	Jun '14	▼	79	70		n/a	n/a
▼ 4.0 Learning and Growth							
CME Modifications - Electronic Signature GG 3-2							
CME Migration from VAST to latest NET version. GG 3-2							
Deploy Windows 7 computers department wide GG 3-2							
EDRS Integration with CME GG 3-2							
Implementation of NCIC system GG 3-2							